



## **Safer and Stronger Communities Overview and Scrutiny Committee**

**Date** Monday 25 June 2018  
**Time** 9.30 am  
**Venue** Committee Room 2 - County Hall, Durham

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### **Business**

#### **Part A**

**Items during which the Press and Public are welcome to attend. Members of the Public can ask questions with the Chairman's agreement.**

1. Apologies for Absence
2. Substitute Members
3. Minutes of the Meeting held 27 March 2018 (Pages 3 - 12)
4. Declarations of Interest, if any
5. Any items from Co-opted Members or Interested Parties
6. Media Relations
7. Open Water Safety: (Pages 13 - 16)
  - (i) Report of Director of Transformation and Partnerships.
  - (ii) Presentation by Kevin Lough, Occupational Health and Safety Manager, Resources.
8. Local Multi Agency Problem Solving (LMAPS) - Mapping: (Pages 17 - 18)
  - (i) Report of Director of Transformation and Partnerships.
  - (ii) Presentation by Ian Hault, Neighbourhood Protection Manager, Regeneration and Local Services.
9. Progress of Recommendations from Review Activity on Alcohol and its Demand on Emergency Services: (Pages 19 - 28)

Report of Director of Transformation and Partnerships – presented by Jane Sunter, Public Health Portfolio Lead (Drug and Alcohol), Public Health, Adult and Health Services.

10. Quarter 4 2017/18 Performance Report: (Pages 29 - 42)  
Report of the Director of Transformation and Partnerships.
11. Review of the Committee's Work Programme 2018-19: (Pages 43 - 52)  
Report of the Director of Transformation and Partnerships.
12. Police and Crime Panel:  
Verbal Update by Jonathan Slee, Overview and Scrutiny Officer.
13. Such other business as, in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration

**Helen Lynch**  
Head of Legal and Democratic Services

County Hall  
Durham  
15 June 2018

To: **The Members of the Safer and Stronger Communities Overview and Scrutiny Committee**

Councillor D Boyes (Chairman)  
Councillor H Liddle (Vice-Chairman)

Councillors B Avery, A Bainbridge, J Charlton, J Considine, R Crute, S Durham, D Hall, C Hampson, S Iveson, L Kennedy, J Maitland, E Mavin, J Nicholson, A Patterson, J Stephenson, D Stoker, K Thompson, J Turnbull and C Wilson

**Co-opted Members:** Mr D Balls and Mr A J Cooke

**Co-opted Employees/Officers:** Chief Fire Officer S Errington and Chief Superintendent A Green

**DURHAM COUNTY COUNCIL**

**SAFER AND STRONGER COMMUNITIES OVERVIEW AND SCRUTINY COMMITTEE**

At a Meeting of **Safer and Stronger Communities Overview and Scrutiny Committee** held in **Committee Room 2 - County Hall, Durham** on **Tuesday 27 March 2018** at **9.30 am**

**Present:**

**Councillor D Boyes (Chairman)**

**Members of the Committee:**

Councillors B Avery, A Bainbridge, J Considine, R Crute, S Iveson, L Kennedy, H Liddle, J Nicholson, J Stephenson, J Turnbull and C Wilson

**Co-opted Members:**

Mr A J Cooke

**Co-opted Employees/Officers:**

Chief Fire Officer S Errington

**1 Apologies for Absence**

Apologies for absence were received from Councillors J Charlton, J Maitland, E Mavin, A Patterson, D Stoker, K Thompson and Mr J Welch.

**2 Substitute Members**

There were no Substitute Members.

**3 Minutes**

The Minutes of the meeting held 20 February 2018 were agreed as a correct record and signed by the Chairman.

The Overview and Scrutiny Officer, Jonathan Slee noted in respect of the items relating to Reducing Reoffending, the Youth Offending Service and Consumer Protection, the presentations and additional information from the Police, Crime and Victims' Commissioner (PCVC) in terms of Universal Credit had been circulated to Members.

The Chairman noted that the County Durham and Darlington Fire and Rescue Service had received the Silver Award for UK Fire and Rescue Service of the Year at the Public Sector Transformation Awards. He added that Durham Constabulary had been rated "outstanding" for the third year in a row by her Majesty's Inspectorate of Constabulary (HMIC).

#### **4 Declarations of Interest**

There were no Declarations of Interest.

#### **5 Any items from Co-opted Members or Interested Parties**

There were no items from Co-opted Members or Interested Parties.

#### **6 Media Relations**

The Overview and Scrutiny Officer referred Members to the recent prominent articles and news stories relating to the remit of the Safer and Stronger Communities Overview and Scrutiny Committee (for copy see file of minutes). The articles included: the Police and Fire Service working to tackle arson, linking to the work of the Committee and the Safe Durham Partnership; a crackdown on drivers not wearing seatbelt, linking to the performance report; and Brian Kirkup, who managed the Delivery Team for the County Durham Youth Offending Service, received an award from The Butler Trust for his commitment and skill in delivering a responsive and varied range of opportunities for young people.

The Overview and Scrutiny Officer noted that the Countywide Manager (Operations and Deliver), Dave Summers had been in contact as regards Committee Members visiting the Youth Offending Service.

#### **Resolved:**

That the presentation be noted.

#### **7 Substance Misuse Services**

The Chairman introduced the Public Health Portfolio Lead (Drug and Alcohol), Jane Sunter and the Executive Director of Operations, North East and Yorkshire, Developing initiatives Supporting Communities (DISC), Ted Haughey who were in attendance to provide and update on Substance Misuse Services for County Durham (for copy see file of minutes).

The Public Health Portfolio Lead reminded Members of the long journey in respect of substance misuse services and noted there was now an opportunity to share good news and also introduce the Executive Director of Operations, DISC, the new service provider working in partnership with Spectrum Community Health Community Interest Company (CIC) and The Basement Project.

Members were reminded of the aim of the Drug and Alcohol Recovery Service in 2015 was: "To provide an integrated model that places the resolution of vulnerability in adults, young people, families and cares at the heart of the recovery process, irrespective of the presenting substance of choice. Works to break the intergenerational cycle of substance misuse by utilising a holistic approach to family support, regardless of the entry point into health and social care services".

The Public Health Portfolio Lead explained that in moving forward to a new contract, the key priorities were to have a more integrated and “life course” approach, with focus on families and the people involved, not on the substance. Members were advised that there was a need to break the intergenerational cycle and noted that Councillors would all be aware of families where there were issues with parents and children. It was noted that there was a statutory duty for Local Authorities, from the Health and Social Care Act and the Public Health Grant to provide substance misuse services.

Members noted the key priorities were: integration; family focus; outreach support; and reinvigorating of the prevention agenda. It was explained to the Committee that from consultation it had been shown there was a need to move away from “centres” and to look to have workers out into our communities. Members were referred to the “four pillars” from the previous model for drug and alcohol services, namely: effective prevention; high quality recovery interventions; recovery rehabilitation programme; and recovery support. It was explained that the new model would have a robust communication plan and there would be awareness raising within services in terms of referrals. Members noted this included: GPs, Primary Care, County Durham and Darlington NHS Foundation Trust (CDDFT), Tees, Esk and Wear Valleys NHS Foundation Trust (TEWV) and Wellbeing for Life; Adults, Young People and Families Health and Social Care; Self; Community and Voluntary Sector, Educational Settings; and the Police, Crime and Victim’s Commissioner’s (PCVC) Office, Police, Integrated Offender Management (IOM), National Probation Service (NPS), Durham Tees Valley Community Rehabilitation Company (CRC), Prisons Estates, Courts and the County Durham Youth Offending Services (CDYOS).

The Public Health Portfolio Lead noted consultation had been carried out, including with Members in terms of operational facilities. Furthermore it was explained that there would be a move to three retained recovery centres located at Saddler House, Bishop Auckland; the Centre for Change, Durham City; and Ridgemont House, Peterlee. It was added that these would also operate as the bases for staff, however, there would be outreach facilities in the areas of: Newton Aycliffe; Seaham; Consett; Spennymoor; Chester-le-Street and Stanley. Members noted there was also provision in Teesdale provided by DISC.

The Committee learned that there were several areas for development, including a robust communication plan for external stakeholders. Members noted another area was in linking prevention training using “Making Every Contact Count” and “Have a Word” for other partners with further development opportunities. It was explained that there would be the development of the Criminal Justice pathway to include IOM and Checkpoint. The Public Health Portfolio Lead noted the co-location of Children, Young People and Families Team and the Multi Agency Safeguarding Hub (MASH) with a “Think Family” approach being integrated into local structures, embracing of first contacts (Adults and Children) and safeguarding for no wrong “door” or wrong “person” approach.

Councillors noted a further area for development was the hospital pathway, noting currently there were minimal referrals even though a pathway was in place. It was highlighted there was requirement for in reach facilities for Accident and Emergency (A&E) and significant wards/departments. The Public Health Portfolio Lead noted in terms of GPs and Primary Care, GP’s express needed more involvement with the drug and alcohol service. It was added that further engagement and support was needed to engage alcohol clients and those addicted to prescription medication. Members noted other areas included: a proactive approach to working with “contracts” given by Police, Health and Social Care; and to increase needle exchange facilities via Pharmacies, highlighting steroid users who may also have other issues such as alcohol misuse and cocaine use.

The Public Health Portfolio Lead asked the Executive Director of Operations, DISC to give an overview of the work DISC.

The Executive Director of Operations, DISC thanked Members for the opportunity to speak to Committee and noted that DISC was established in 1994 and had been delivering services in County Durham for over 30 years. He explained that DISC operated across the North East, North West and Yorkshire and had a proven track record of partnership working. It was added that DISC had received a number of awards: Investors in People Silver Award; Investors in Volunteering Award; and the ENE Gold Standard. Members were informed that DISC operated within a number of quality frameworks, including: Ofsted; Care Quality Commission (CQC); and the Quality and Outcomes Framework (QOF).

The Committee noted that DISC had a multi-thematic offer which included: independent living and registered social landlords; skills, employment and training support; access to opportunities through MoreTime, DISC's social enterprise; health and wellbeing services including clinical services; and specialist support for vulnerable children, young people and families. The Executive Director of Operations, DISC explained that DISC's corporate services were located at Newton Aycliffe and in terms of innovation, there were a number of funding streams which could be accessed for specialist funding for employment training and accommodation provision.

In terms of "Spectrum", it was explained that it was incorporated in 2011 as a CIC, a non-profit spin out from the NHS, retaining a number of ex-NHS staff and was employee-led and value-driven. The Executive Director of Operations, DISC noted that Spectrum had a number of contracts which gave an indication of the type of activities they engaged in, including within challenging and complex environments. It was added that the staff were passionate in terms of making a difference for vulnerable people and were mobile, travelling out to those in need.

The Executive Director of Operations, DISC noted the "Basement Project", which also operated in Calderdale, looked to mobilise what was already on offer in Durham and helped in terms of supporting "mutual aid", looking to create a recovery community, working with the Recovery Forum. It was highlighted that the "Freedom Project" included: steps to recovery, preparation to change; a pre-recovery programme, preparation for detoxification and abstinence; abstinence programme, maintaining and building recovery; compass programme, introduction to 12-step mutual aid; and process group, a personal exploration group.

The Committee noted that DISC would mobilise County Durham's Drug and Alcohol Service, supported by a comprehensive mobilisation plan covering: finance; performance; workforce; learning and development; premises and resources; IT, communications and data; service user engagement; and operational delivery. The Executive Director of Operations, DISC noted that there were regular meetings between DISC and Public Health with good communication.

The Public Health Portfolio Lead noted a number of good news stories in terms of performance and referred Members to a number of graphs highlighting successes.

It was noted in terms of opiate user successful completions, the target had not been met, though there was more work to be done in terms of non-opiate users, with some of these users feeling they were not “taking drugs” as such. Members were advised that the figures in terms of alcohol had increased slightly and was being looked at.

The Public Health Portfolio Lead noted that staff had transferred to DISC and the key messages were: the new service went live, 1 February 2018; it was business as usual at present; new outreach facilities would be communicated to partners and via the DISC website and contact details for the Drug and Alcohol Service remained the same.

The Chairman thanked the Officers for their presentation and asked Members of the Committee for their questions and comments.

Councillor C Wilson asked how many looked after children were affected by drug and alcohol issues and accessing the service. The Public Health Portfolio Lead advised she would look to find out this figure and provide a response to the Committee. In addition, nationally evidence showed drug and alcohol use, or at least in the case of their parents of looked after children, noted issues in terms of supporting those parents, and noted targeted work was needed in this regard.

Councillor L Kennedy noted the Think Family approach and the Council’s One-Point Hubs, and asked how these would be sustained. The Public Health Portfolio Lead noted that the work in terms of the drug and alcohol service had been carried out over a period where there had also been changes in terms of Children’s Services. Members were informed that a thematic group had looked to align how services worked and that the services provided via the One-Point hub continued, though they would be looked at in terms of reconfiguring pathways.

The Chairman noted that the regional figures for 2017 showed successes and he asked how DISC would look to ensure that it continued. The Executive Director of Operations, DISC noted the first step was to ensure that patients transitioned safely, with there being targets for staff for each of the hub areas as well as tracker indicators per client to identify if any targeted work was required. In addition, Members were advised that there were internal systems within DISC in terms of successful completions and that there was the ability to bring together packages from other services within DISC to be able to help where appropriate in any areas of underperformance.

Councillor H Liddle asked as regards how quickly a response would be given should a person try to access services, and what out of hours provision was available. The Executive Director of Operations, DISC noted while there was no out of hours provision, contact would be made as soon as possible during operational hours. He added that in terms of applicants, those with a high risk would be seen that day, and for those with complex needs then staff would travel out to them, noting there were a number of nurses who could proscribe operating on a rota. It was added that building up the number of community venues available to operate from would help make this easier.

Councillor B Avery noted issues in his Division, that he felt would be mirrored in other areas, of underage drinking and anti-social behaviour and asked was there anything the service could do. The Public Health Portfolio Lead explained that there was an alcohol seizure pathway, though it was for the Police to identify.

She added it was a three step approach, looking to identifying the group of young people, identifying which school they attend and target that school, via assemblies and awareness sessions. It was added that it could be targeted by class or one-to-one support offered should parents be happy to do so.

The Chairman noted that accurate information was important in order to track performance and highlighted that NHS and GP data was not usually up-to-date and asked how we would be getting information from them.

The Public Health Portfolio Lead noted a dedicated team would visit GPs and work in partnership and that in terms of pharma outcomes there would be targeted work where GPs were not seen to being proactive. The Executive Director of Operations, DISC noted that there would be a single point of contact in terms of clinical and non-clinical, with the Public Health Portfolio Lead adding that it was about building up those relationships.

Mr AJ Cooke noted concerns in terms of the facility at Teesdale and the large geographical area covered, by Police and other services, and issues such as underage drinking.

The Chief Fire Officer, S Errington asked whether, given the performance concerns that had been raised by the Committee over the years, any consideration had been given in terms of payment by results for the service. The Public Health Portfolio Lead noted there had not, and added that in her experience such a system would not help if a target was not met then the shortfall would affect the number of staff and this in turn would affect performance and only add pressure to those delivering services.

Councillor L Kennedy asked as regards youth alcohol and drug services and whether these would be via outreach services, for example coming into community venues to explain the consequences of risk taking behaviours. The Executive Director of Operations, DISC noted this was an element of the work of the young people team, noting an example at a particular park in Gateshead where targeted work in partnership with the Police, Local Authority and other partners looked to tackle hotspots.

The Chairman asked what the definition of success would be in the short and medium term. The Public Health Portfolio Lead noted in the short term it would be to be engaged with a willing provider and to be more pro-active, and in the medium to long term it would be to increase performance against national figures. She added she felt positive for the future of the service.

Councillor S Iveson asked when referring young people, what ages were those young people. The Public Health Portfolio Lead noted in her experience in other Local Authority areas there had been children as young as 8 years old.

**Resolved:**

- (i) That the report and presentation be noted.
- (ii) That a further update report be brought to back to the Safer and Stronger Communities Overview and Scrutiny Committee in early 2019.

## 8 Quarter Three 2017/18 Performance Management Report

The Chairman asked the Team Leader, Performance, Co-ordination and Development, Laura Malone to speak to Members in relation to the Quarter 3 2017/18 Performance Management Report for the Altogether Safer priority theme (for copy see file of minutes).

The Team Leader, Performance, Co-ordination and Development highlighted that there had been an increase in reported crime, however it was noted as a national trend, with now all Forces reporting an increase, following compliance across forces in terms of national crime statistics and campaigns in terms of promoting the report of crimes, such as sexual offences. Members noted an increased confidence in reporting of crimes, and increases in theft, arson and vehicle crime had also contributed to the increase.

The Team Leader, Performance, Co-ordination and Development noted that a new national electronic system for recording road traffic collisions (CRASH) had changed the way casualty severity was recorded and the figures in terms of those killed or seriously injured had increased. It was noted that those involved were mostly passengers in cars or those riding motorbikes, not pedestrian. It was noted some analysis was being carried out with information to be brought back to the next Committee meeting.

Members noted improvements in the number of successful completions from the drug and alcohol service, as mentioned in the previous report.

The Chairman thanked the Team Leader, Performance, Co-ordination and Development and asked Members for their comments and questions.

Councillor R Crute asked for a further breakdown of the crime statistics, in order to see whether any actual increases were being masked by the increases through recording changes, and also noted his concern as regards public perception with a decrease in confidence in terms of dealing with issues such as anti-social behaviour (ASB). He also referred to the table set out at paragraph 11 of the report and asked as regards "serious offences" and if those figures included "sexual offences" and "violence against the person", which were also listed separately. The Team Leader, Performance, Co-ordination and Development noted that in terms of the latter question that each offence referred to was a separate type and could look to provide and circulate a breakdown as suggested.

The Chairman asked as regards the new electronic recording system for road safety statistics, asked what CRASH stood for, and asked whether less serious incidents, not involving "blue light services" were recorded. The Team Leader, Performance, Co-ordination and Development noted the definitions in terms of recording incidents had not changed, however, following the implementation of the new system an increase in reporting had been noted. The Chairman noted that, for example at Planning Meetings, Members had noticed a mismatch between accident figures in an area against Police figures and Fire and Rescue Service figures, which appeared to be greater, and asked which figures were accurate. The Chief Fire Officer noted Fire and Rescue Service figures should be lower, in the sense that the Fire and Rescue Service were called out to fewer incidents than the Police, albeit usually the more severe incidents. The Team Leader, Performance, Co-ordination and Development noted there had not been a change in terms of slight or serious definitions.

The Overview and Scrutiny Officer noted he would speak with the Road Safety Manager, Paul Watson as regards CRASH and as regards how incidents were recorded as being slight or serious. The Team Leader, Performance, Co-ordination and Development noted the system would update a slight incident to serious should an individual involved be subsequently admitted to hospital.

The Chairman noted the 31% increase in those killed or seriously injured in road traffic incidents was concerning and asked if it was possible to drill down to identify any hotspots, noting some seasonal hotspots such as the Barnard Castle area in summer with a number of motorcycle incidents.

Councillor R Crute noted paragraphs 16 and 17 of the report referred to risk management, with a key risk identified being if a service failure of adult safeguarding leads to the death or serious harm to a service user and asked if this did not apply to children or was there less risk within that service. The Team Leader, Performance, Co-ordination and Development noted that any risk in terms of Children would be referenced within the performance report received by the Children and Young People's Overview and Scrutiny Committee. Councillor R Crute noted as a cross-cutting issue it may be that it should be included within both reports.

#### **Resolved:**

That the contents of the report be noted.

### **9 Council Plan 2016-2019- Refresh of the Work Programme**

The Chairman asked the Overview and Scrutiny Officer to speak to Members in relation to the Council Plan 2016-2019 – Refresh of the Work Programme (for copy see file of minutes).

The Overview and Scrutiny Officer explained that the report highlighted work that had been undertaken by the Committee within the past year and also looked forward to seek suggestions from Members to be included within the Committee's work programme for the forthcoming year. Members were reminded that the aims and objectives were aligned to those of the Council Plan and associated plans, as well as the Safe Durham Partnership Plan priority areas. It was explained that the report set out the current work programme, the in depth reviews looking at Cybercrime and Arson, as well as the systematic reviews (Organised Crime Groups, 20mph Limits, Alcohol and the Demand on the Emergency Services and Improved Safety In the Home – Safe and Wellbeing Visits), focused scrutiny meetings and the areas of overview activity. The Committee noted that regular quarterly performance updates and links to the work of the Police and Crime Panel.

The Overview and Scrutiny Officer noted possible areas for review including Anti-Social Behaviour (ASB) and confidence levels and Community Resilience/Preparedness, however, a further report would come back to Committee in June for Members' consideration.

Members were reminded of the number of cross-cutting issues linked to the Altogether themes, including: Better for Children and Young People; Healthier; and Greener; in addition to which Committee lead in terms of these issues.

The Chairman thanked the Overview and Scrutiny Officer and noted it was good to see all of the work that the Committee had undertaken. He added that it would also be important to be able to react to any issues that may arise during the year.

Councillor R Crute noted the areas identified by the Overview and Scrutiny Officer, ASB, protecting vulnerable people from harm and the issues in terms of public confidence.

The Chairman noted thanks to the Vice-Chairman, Councillor H Liddle for her work in chairing the review in relation to Cybercrime.

**Resolved:**

- (i) That the Safer and Stronger Communities Overview and Scrutiny Committee note the information contained in the Altogether Safer priority theme of the Council Plan 2016 -2019.
- (ii) That the Safer and Stronger Communities Overview and Scrutiny Committee at its meeting first meeting of the 2018/19 Municipal Year, receive a further report detailing the Committee's Work Programme for 2018 -2019.

**10 Cybercrime**

The Chairman asked the Overview and Scrutiny Officer to speak to Members in relation to progress with the draft report relating to Cybercrime (for copy see file of minutes).

The Overview and Scrutiny Officer noted that the draft report had previously been shared with Members, Partners and Officers for comment and accuracy and was scheduled to be shared with Cabinet and the Safe Durham Partnership Board following consideration by Members of the Committee today.

Members noted the review history and the strategic context in terms of national and local approaches, as well as the aspects relating to education and awareness, and apprenticeships and careers. The Overview and Scrutiny Officer referred to 7 draft recommendations as set out in the presentation and asked Members for their feedback.

The Chairman reiterated his thanks to the Vice-Chairman, Councillor H Liddle for a well-chaired and very good scrutiny review. Councillor H Liddle explained that upon speaking to young people and professionals it was noted that many young people perceived cybercrime as a victimless crime and she hoped that the review would help highlight that it was not victimless and had the potential to impact on many people's lives.

The Chairman and Councillor J Turnbull noted examples of cybercrime and the Chairman thanked all Members, Officers and Partners involved for their excellent work.

**Resolved:**

That the Committee's comments in relation to the draft recommendations be incorporated into the draft report and that the report is submitted to Cabinet and the Safe Durham Partnership for consideration.

## **11 Police and Crime Panel**

The Overview and Scrutiny Officer referred Members to the report setting out activity from the last meeting of the Police and Crime Panel held on the 8 March 2018 (for copy see file of minutes).

The Overview and Scrutiny Officer outlined activity from the last panel meeting in relation to the Police, Crime and Victims' Commissioner introducing: the Revenue and Capital Budgets 2017/18 and 2018/19; Reducing Re-offending; Quarter 3 Performance Report; and the HMIC Crime Data Integrity Inspection.

The Committee noted that the Overview and Scrutiny Officer could circulate the Quarter 3 Performance report that included levels of ASV by and also the HMIC report into Crime Data Integrity, for which the overall judgement was "good".

### **Resolved:**

That the report be noted.

## **12 Safe Durham Partnership Update**

The Chairman asked the Community Safety Coordinator, Graham McArdle to speak to members as regards an update from the Safe Durham Partnership (SDP).

The Community Safety Coordinator noted that issues discussed at the SDP meeting included the Drug and Alcohol Service, as discussed at a previous item, and also: Counter Terrorism and the Prevention of Violent Extremism; the County Durham Youth Offending Service; and the Water Safety Conference held in Durham alongside representatives from York, Bath and Somerset Local Authorities.

The Chairman noted it was good to see the alignment between the SDP work and that of the Committee.

### **Resolved:**

That the report be noted.

## **13 Safe and Wellbeing Visits - Members' Seminars**

Councillor H Little noted Members' Seminars, organised by the County Durham and Darlington Fire and Rescue Service and Public Health held the previous week in relation to Safer and Wellbeing Visits, which contained a lot of detailed information, and recommended that if they were held again that Members would attend. The Chief Fire Officer noted the invitation had been extended to Combined Fire Authority Members, however, this could be extended to include Members of the Safer and Stronger Communities Overview and Scrutiny Committee.

## Safer and Stronger Communities Overview and Scrutiny Committee

25 June 2018



### Open Water Safety

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## Report of Lorraine O'Donnell, Director of Transformation and Partnerships

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### Purpose of the Report

- 1 To provide Members of the Committee with background information in advance of a presentation by Kevin Lough, Occupational Health and Safety Manager on partnership work to have an improved understanding of open water safety within County Durham.

### Background

- 2 *'Improved understanding of open water safety'* is an objective within the current Council and Safe Durham Partnership plans. To which, the Council Plan includes the following action, *'We will implement our water safety programme including management of risk of public open spaces near open water and the promotion of good practice across privately owned water sites'*.
- 3 The Committee has previously considered activity relating to water safety through work of the City Safety Group and County wide Open Water Safety Group at its meetings in September 2015 and March 2016. Building on this work, the Committee provided comment following a presentation on Open Water Safety at its meeting in June 2017.
- 4 The presentation outlined to the Committee work that had been undertaken within County Durham that included a wide range of education initiatives and media campaigns by the Safe Durham Partnership to raise awareness of open water safety. This activity also included engagement with schools, the safety carousel led by County Durham and Darlington Fire and Rescue Service and the 'Dying to be Cool' campaign that aims to educate ten to sixteen year olds on the dangers of jumping into open water without acclimatising. The 'Dying to be Cool' campaign won the 'Excellence in Community Engagement' category of the prestigious Municipal Journal Awards in June 2017.
- 5 Within its response, the Committee acknowledged progress with this work to raise awareness with thousands of young people, noted future steps to target other at risk groups and to work with private landowners at high risk public locations. It is within this context that Members provided comment on the challenge to maintain resources to keep up the momentum of the campaign, the rural location of some high risk locations and ensure all efforts are made to engage with schools in these areas.

- 6 Kevin Lough, Occupational Health and Safety Manager will be in attendance at the Committee's meeting to deliver a presentation and seek comment from Members on activity that has been undertaken to raise awareness and prevent further tragedies and future work that is planned to be undertaken in 2018/19.

### **Recommendation**

- 7 Members of the Committee are asked to note information contained within the report and presentation and comment accordingly.

### **Background Papers**

None

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**Contact: Jonathan Slee, Overview and Scrutiny Officer**  
**Tel: 03000 268 142**

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## **Appendix 1: Implications**

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**Finance – None**

**Staffing – None**

**Risk - None**

**Equality and Diversity / Public Sector Equality Duty – None**

**Accommodation - None**

**Crime and Disorder** –The report and presentation includes information on within the Altogether Safer element of the Council and Safe Durham Partnership Plans.

**Human Rights – None**

**Consultation – None**

**Procurement – None**

**Disability Issues – None**

**Legal Implications – None**

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**Safer and Stronger Communities  
Overview and Scrutiny Committee**

25 June 2018

**Local Multi Agency Problem  
Solving (LMAPS) – Mapping**

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**Report of Lorraine O'Donnell, Director of Transformation and  
Partnerships**

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**Purpose of the Report**

- 1 To provide Members of the Committee with background information in advance of a presentation by Ian Hoult, Neighbourhood Protection Manager on mapping of partnership data to support LMAPS.

**Background**

- 2 LMAPS consist of community safety partners and relevant agencies with the remit to contribute to tackling and addressing crime, fear of crime and anti-social behaviour. There are three LMAPS with the geographical locations of South, East and West within the County, include over 30 partner agencies and through their work will identify problems and cross cutting issues, share intelligence and problem solve.
- 3 A key part to this work is information and intelligence to then enable the relevant partner or partners to identify an approach to tackle an issue within a community or area. Within this context, the focus of the presentation is on use of collective data through a system known as Orcuma (FIRsT) for geographically based partnership solving meetings.
- 4 The presentation will provide Members with an overview of system, how data is used with case study examples, a live demonstration and future developments. Information within the presentation is linked to the Council Plan objective to 'Reduce Anti-Social Behaviour' and actions of 'Increased public confidence in the ability of partners to deal with crime and anti-social behaviour' and 'Reduced incidence of anti-social behaviour and low level crime.'

**Recommendation**

- 5 Members of the Committee are asked to note information contained within the report and presentation and comment accordingly.

**Background Papers**

None

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**Contact: Jonathan Slee, Overview and Scrutiny Officer**  
**Tel: 03000 268 142**

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## **Appendix 1: Implications**

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**Finance – None**

**Staffing – None**

**Risk - None**

**Equality and Diversity / Public Sector Equality Duty – None**

**Accommodation - None**

**Crime and Disorder** –The report and presentation includes information on Reducing Anti-Social Behaviour within the Altogether Safer element of the Council and Safe Durham Partnership Plans.

**Human Rights – None**

**Consultation – None**

**Procurement – None**

**Disability Issues – None**

**Legal Implications – None**

## Safer and Stronger Communities Overview and Scrutiny Committee

25 June 2018



### Progress of Recommendations following the Overview and Scrutiny Review of Alcohol and its demand on Emergency Services

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## Report of Lorraine O'Donnell, Director Transformation and Partnerships

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### Purpose of the Report

- 1 To provide Safer and Stronger Communities Overview and Scrutiny Committee Members with progress of recommendations following the Committee's previous review of Alcohol and its Demand on Emergency Services.

### Background

- 2 In 2016 Members of the committee agreed to establish a working group to undertake a review of alcohol and its demand on emergency services. The aim of this review was to gain an understanding of the impact of alcohol related incidents on levels of demand for emergency services within County Durham and to contribute evidence to support delivery of the Alcohol Harm Reduction Strategy. The review's focus was on understanding demand from emergency services and findings from a cumulative impact assessment and has looked at prevention work that has been undertaken to reduce demand.
- 3 To achieve this aim, the review gathered evidence through desktop research, meetings with officers and service professionals from the Council's Public Health and Licensing Teams, attended the Police, Crime and Victims' Commissioner's Alcohol Harm Reduction conference and undertaken appropriate field study activity to gain an insight into the impact of alcohol on the emergency services.

### Review's Conclusions

- 4 Alcohol significantly impacts on the work of the emergency services. Drunkenness places an avoidable demand on our police, fire, ambulance and medical services. It also affects the safety of personnel working within these professions. The welfare of emergency personnel is paramount. It was a concern of the committee that staff faced abuse and risk of assault in their daily work.
- 5 The review also highlighted positive work undertaken by emergency services, Balance and the Office of the Durham Police, Crime and Victims' Commissioner to raise awareness of the demand alcohol places on the public sector and the alcohol harm reduction initiatives carried out.

- 6 From the outset Members were committed to work with emergency services to understand issues and seek potential outcomes to reduce demand. It is accepted that there is no one solution or 'quick fix' to reduce demand and this is further exacerbated by a reduction in available resources.
- 7 The review's key findings focused on education and campaigns, affordability, availability, drink driving limits and information sharing that identify recommendations of which if implemented at either a local or national level may contribute to a reduction in demand. Locally, a number of these recommendations are for consideration by the Safe Durham Partnership Board. It is also hoped that work undertaken by the Committee will assist and provide support to the delivery of the Safe Durham Partnership Alcohol Harm Reduction Strategy.
- 8 The Committee's report was presented by Cllr Nearney to Cabinet on 14<sup>th</sup> December 2016 and the Safe Durham Partnership on 23<sup>rd</sup> January 2017 and included the following recommendations:
  - i. The Safe Durham Partnership Harm Reduction Group share findings from the Cumulative Impact Assessment with the Office of the Police, Crime and Victims' Commissioner to highlight the correlation between deprivation and alcohol to lobby the Government so that deprivation remains a factor within the formula for policing services. Furthermore it is suggested that consideration is given to undertaking a cumulative impact assessment within the development or implementation of a revised Partnership Alcohol Harm Reduction Strategy.
  - ii. Alcohol education events undertaken by partner agencies of the Safe Durham Partnership Alcohol Harm Reduction Group include awareness of the impact of alcohol and its demand on emergency services and where appropriate the video presentation commissioned by the Office of the Police, Crime and Victims' Commissioner.
  - iii. Consideration is given by the Safe Durham Partnership Alcohol Harm Reduction Group to undertake a joint campaign with emergency services that highlights the risk of increased demand over the Christmas period.
  - iv. The Safe Durham Partnership Alcohol Harm Reduction Group note information within the Home Office, Modern Crime Prevention Strategy and give consideration to undertaking further work on information sharing particularly between blue lights services and implementation of the Cardiff Model between Accident and Emergency and the Police.
  - v. That the Safe Durham Partnership Board agree to share the working group's report together with a covering letter from the Safe Durham Partnership Board with all Constituent MPs, to raise awareness of the impact of alcohol on emergency services and as evidence in relation to reduction in drink drive limits, licensing and minimum unit pricing.

- vi. The Safe Durham Partnership continue to lobby for a reduction in the limit for drink driving and for the introduction of minimum unit pricing of alcohol.
  - vii. The working group's report is shared with the Local Government Association's Safer Communities Board to raise awareness of the alcohol and its demand on emergency services and as evidence for Parliament's review of the Licensing Act 2003.
- 9 At its meeting in June 2017, the Committee received a progress report to which identified that recommendations 5 and 7 were complete and activity within recommendation 2 is ongoing. Appendix 2 provides progress on implementation of each of these recommendations and Jane Sunter, Public Health will be in attendance at the Committee's meeting to present the update and respond to Members questions in relation to this topic.

### **Recommendation**

10. Members of the Committee are asked to note information contained within this report and comment accordingly.

### **Background Papers**

Overview and Scrutiny Review, Alcohol and its demand on Emergency Services, Cabinet December 2016

Progress of Recommendations following the Overview and Scrutiny Review of Alcohol and its demand on Emergency Services, Safer and Stronger Communities OSC, June 2017

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**Tel: 03000 268 027**  
**Contact: Jonathan Slee, Overview and Scrutiny Officer**  
**Tel: 03000 268 142**

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## **Appendix 1: Implications**

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**Finance – None**

**Staffing – None**

**Risk - None**

**Equality and Diversity / Public Sector Equality Duty – None**

**Accommodation - None**

**Crime and Disorder** – information within the report is aimed at reducing crime and disorder, Anti-Social behaviour and environmental crime

**Human Rights – None**

**Consultation – None**

**Procurement – None**

**Disability Issues – None**

**Legal Implications – None**

**OVERVIEW AND SCRUTINY WORKING GROUP REPORT –Alcohol and its demand on Emergency Services  
REVIEW OF RECOMMENDATIONS**

Review Recommendation	Progress Report of Action taken to implement recommendation	Resib'ty	Timescale
<p>1) The Safe Durham Partnership Harm Reduction Group share findings from the Cumulative Impact Assessment with the Office of the Police, Crime and Victims' Commissioner to highlight the correlation between deprivation and alcohol to lobby the Government so that deprivation remains a factor within the formula for policing services. Furthermore it is suggested that consideration is given to undertaking a cumulative impact assessment within the development or implementation of a revised Partnership Alcohol Harm Reduction Strategy.</p>	<p>The Committee's report has been shared with the Office of the Police, Crime and Victims' Commissioner.</p> <p>In Spring 2016, further work was undertaken in relation to improving the outcome of the previous cumulative impact of alcohol on County Durham communities. This was instigated as part of the PHE 5<sup>th</sup> Licensing Objective Evaluation, but the data produced did not provide any conclusive outcomes in regard to the cause and effect of alcohol related harm in the community that could influence Licensing Committees within local Councils. This process can be revisited by Public Health in 2018/19.</p> <p>This is confirmed in the review of the evidence base presented in The Public Health England Report: The Burden of Alcohol and the Effect and Cost Effectiveness of Alcohol control Policies. An Evidence Review (2016)</p>	<p>Public Health and Licensing</p>	<p>2018/19</p> <p>Licensing Review Completed November 2017</p>

Review Recommendation	Progress Report of Action taken to implement recommendation	Resib'ty	Timescale
	<p>The need to undertake a further Cumulative Impact Assessment can be assessed within the discussions on potential to merge the Drug and Alcohol Strategy in June 2017</p> <p>A merger of the Alcohol Harm Reduction Group and the Drug Strategy Group was undertaken with full consultation of both groups in July 2017.</p> <p>The new Alcohol and Harm Reduction Strategy Group have endorsed the engagement of County Durham in the Alcohol CLear tool. CLear is a holistic, evidence-based system improvement model to help prevent and reduce alcohol-related harm at a local level.</p> <ul style="list-style-type: none"> <li>• <b>Challenge</b></li> <li>• <b>Leadership</b></li> <li>• <b>Results</b></li> </ul> <p>The self-assessment tool follows the CLear model, and helps partnership areas to assess local arrangements and delivery plans for reducing alcohol-related harm. The tool also helps to identify opportunities for further development.</p>		TBC

Review Recommendation	Progress Report of Action taken to implement recommendation	Resib'ty	Timescale
	<p>The application for consideration of County Durham by Public Health England into this process was submitted in April 2018. This process will now supersede the requirement for a further Cumulative Impact Assessment.</p> <p>The 5<sup>th</sup> Objective for Public Health was not included in the review of the Licensing Act in November 2017.</p>		
<p>2) Alcohol education events undertaken by partner agencies of the Safe Durham Partnership Alcohol Harm Reduction Group include awareness of the impact of alcohol and its demand on emergency services and where appropriate the video presentation commissioned by the Office of the Police, Crime and Victims' Commissioner.</p>	<p>The harms of alcohol are highlighted in discussions delivered within the training partnership arrangement between Durham Constabulary and Lifeline. Training across a range of partners including schools, maternity services, the Council, police and fire service continues as per work plan</p> <p>The PCVC video can be utilised as a training tool to raise further awareness of the demands placed on emergency services.</p> <p>This has been achieved in 2017/18 and will be maintained in 2018/19. The provision of a bespoke training team has been stipulated in the service specification for the new Drug and Alcohol Recovery Service which was launched in February 2018.</p>	<p>Durham Constabulary and Drug and Alcohol Provider</p>	<p>Completed and On-going</p>

Review Recommendation	Progress Report of Action taken to implement recommendation	Resib'ty	Timescale
<p>3) Consideration is given by the Safe Durham Partnership Alcohol Harm Reduction Group to undertake a joint campaign with emergency services that highlights the risk of increased demand over the Christmas period.</p>	<p>To maximise the use of funding this message can be linked to the wider AHR campaign timetable in the lead up and over the Christmas period</p> <p>Any separate campaign would need to have a funding stream identified.</p>	<p>Durham Constabulary, PH Department,</p>	<p>From November 2017 over the Christmas period.</p> <p>Completed</p>
<p>4) The Safe Durham Partnership Alcohol Harm Reduction Group note information within the Home Office, Modern Crime Prevention Strategy and give consideration to undertaking further work on information sharing particularly between blue lights services and implementation of the Cardiff Model between Accident and Emergency and the Police.</p>	<p>Cardiff data is now available. Public Health and Durham constabulary met with County Durham and Darlington NHS Foundation Trust (CDDFT) in April 2017. CDDFT are now undertaking internal scoping activity to look at data collection, coding and A&amp;E pathways. This will be shared with a range of partners contained within an action plan.</p> <p>Once assessed by CDDFT, the local Cardiff data indicators were not deemed to be of adequate quality to provide a comprehensive indicator of all activity undertaken in A&amp;E.</p> <p>However, CQUIN targets for Alcohol Brief Intervention now incentivised secondary care providers to carry out alcohol 'Identification and Brief Advice' (IBA), also known as brief intervention. This is as part of the NHS Commissioning for Quality and Innovation (CQUINs) payments framework from 2017-2019. This data provides an overview of all alcohol related activity occurring within the hospital setting.</p>	<p>Durham Constabulary, PH Department, CDDFT</p>	<p>Ongoing</p>

<b>Review Recommendation</b>	<b>Progress Report of Action taken to implement recommendation</b>	<b>Resib'ty</b>	<b>Timescale</b>
5) That the Safe Durham Partnership Board agree to share the working group's report together with a covering letter from the Safe Durham Partnership Board with all Constituent MPs, to raise awareness of the impact of alcohol on emergency services and as evidence in relation to reduction in drink drive limits, licensing and minimum unit pricing	Completed	Safer Durham Partnership County Durham and Darlington Fire and Rescue Service North East Ambulance Service Durham Constabulary	Completed
6) The Safe Durham Partnership continue to lobby for a reduction in the limit for drink driving and for the introduction of minimum unit pricing of alcohol.	These issues highlighted continue to be monitored by the Alcohol harm Reduction Strategy Group and the Safe Durham Partnership. (as discussed in January 2017). This work is led by Balance on a regional basis.  The Alcohol Charter for the Council, has been reviewed and is still deemed fit for purpose.	Chair of the AHR Group	Ongoing throughout the year
7) The working group's report is shared with the Local Government Association's Safer Communities Board to raise awareness of the alcohol and its demand on emergency services and as evidence for Parliament's review of the Licensing Act 2003.	Completed.  Letter sent to the Chair of the Local Government Association's Safer Communities Board.	Chair of SDP	Completed

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**Safer and Stronger Overview and Scrutiny Committee**

**25 June 2018**



**Quarter Four 2017/18  
Performance Management Report**

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**Report of Corporate Management Team  
Lorraine O'Donnell, Director of Transformation and Partnerships  
Councillor Simon Henig, Leader of the Council**

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**Purpose of the Report**

- 1 To present progress against the council's corporate performance framework for the Altogether Safer priority theme for the fourth quarter of the 2017/18 financial year.

**Performance Reporting Arrangements for 2017/18**

- 2 Our performance reporting arrangements have been developed around a series of key performance questions aligned to the Altogether framework of six priority themes, and are designed to facilitate greater scrutiny of performance. The set of performance measures provides an indication to help answer these questions for those with corporate governance responsibilities.
- 3 There are other areas of performance that are measured through more detailed monitoring across service groupings and if performance issues arise, these will be escalated for consideration by including them in the corporate report on an exception basis.
- 4 The performance indicators are still reported against two indicator types which comprise of:
  - (a) key target indicators – targets are set for indicators where improvements can be measured regularly and where improvement can be actively influenced by the council and its partners; and
  - (b) key tracker indicators – performance is tracked but no targets are set for indicators which are long-term and/or which the council and its partners only partially influence.
- 5 This report sets out our key performance messages from data released this quarter and a visual summary for the Altogether Safer priority theme that presents key data messages from the new performance framework showing the latest position in trends and how we compare with others. A comprehensive table of key performance questions and performance data is presented in Appendix 3. An explanation of symbols used and the groups we use to compare ourselves is in Appendix 2.

- 6 To support the complete indicator set, a guide is available which provides full details of indicator definitions and data sources for the 2017/18 corporate indicator set. This is available to view and can be requested from the Corporate Planning and Performance Team at [performance@durham.gov.uk](mailto:performance@durham.gov.uk).

### **Key Performance Messages from Data Released this Quarter**

- 7 Positive progress is evident across some key safer measures. There have been fewer anti-social behaviour incidents reported to the council and police although perceptions of the police and council dealing with concerns of ASB and crime has decreased from the same period last year. Whilst the proportion of alcohol related anti-social behaviour has increased slightly, the number of incidents has reduced by 6.2%. Local data show the number of first time entrants to the youth justice system (aged 10 -17 years) for the financial year continues to fall and remains better than target. National data for the period October 2016 to September 2017 shows that Durham has the second lowest rate in the North East but is higher than the national average.
- 8 Two ongoing performance challenges reported throughout this year are:  
(a) Crime rate;  
(b) Successful completions of drug and alcohol treatment.
- 9 The level of recorded crime continues to be an issue with crime figures increasing significantly compared with last year. During April 2017 to March 2018 recorded crime rose by 34% from the same period last year (36,404 to 48,739). Durham's recorded crime rate is 93.7 (per 1,000 population), higher than the rate of 70.4 for the same period last year. Increases are evident particularly in arson, vehicle crime, shoplifting, burglary and theft offences. Violent crime that is alcohol related has increased and the number of alcohol seizures has reduced since the same period last year. The police report that changes in recording practice have contributed to the majority of the increase in police recorded crime in order that the police are compliant with the national crime-recording standard. The recording changes include having a much stronger victim focus, in that forces must take a victim's word that they have been a victim of crime unless there is evidence to say this is not the case, and the timing of when crimes must be recorded. Durham has increased the extent to which it complies with national crime recording standards and, following a recent inspection, its current compliance rate is now one of the highest in the country.
- 10 Encouraging people to come forward to report cases of hate crime, domestic abuse and sexual violence have contributed to the increase. The police are to arrange a seminar for scrutiny members to better understand crime-recording changes and interpret performance data.
- 11 Although there have been more successful completions of those in drug and alcohol treatment compared to the same period last year, levels remain below target. Successful completions for opiate users are however, in line with national averages. The newly commissioned drug and alcohol recovery service in County Durham was launched on 1 February 2018 and a comprehensive contract monitoring process has been established to monitor future progress.

- 12 An area that requires further scrutiny is the number of people killed or seriously injured in road traffic accidents, which has increased by 13% during January to December 2017 compared to the same period last year. Although the number of fatalities has actually decreased, the proportion who have been seriously injured has increased. As advised last quarter, the introduction of a new national electronic system for recording road traffic collisions has changed the way casualty severity is ranked, increasing the number reported. Analysis is being undertaken of those seriously injured and the results will be available shortly. Overview and Scrutiny Committee are to undertake work in this area as part of its statutory role in scrutinising the crime and disorder reduction partnership as part of 2018/19 work programme.

### **Risk Management**

- 13 Effective risk management is a vital component of the council's governance arrangement. The council's risk management process sits alongside our change programme and is incorporated into all significant change and improvement projects.
- 14 The key risk in delivering the ambitions of this priority theme, and how we are managing it, is: service failure of Adult Safeguarding leads to death or serious harm to a service user. Management consider it possible that this risk could occur which, in addition to the severe impacts on service users, will result in serious damage to the council's reputation and to relationships with its safeguarding partners. As the statutory body, the multi-agency Safeguarding Adults Board has a business plan in place for taking forward actions to safeguard vulnerable adults including a comprehensive training programme for staff and regular supervision takes place. This risk is long term and procedures are reviewed regularly (Critical / Possible).

### **Key Data Messages by Altogether Theme**

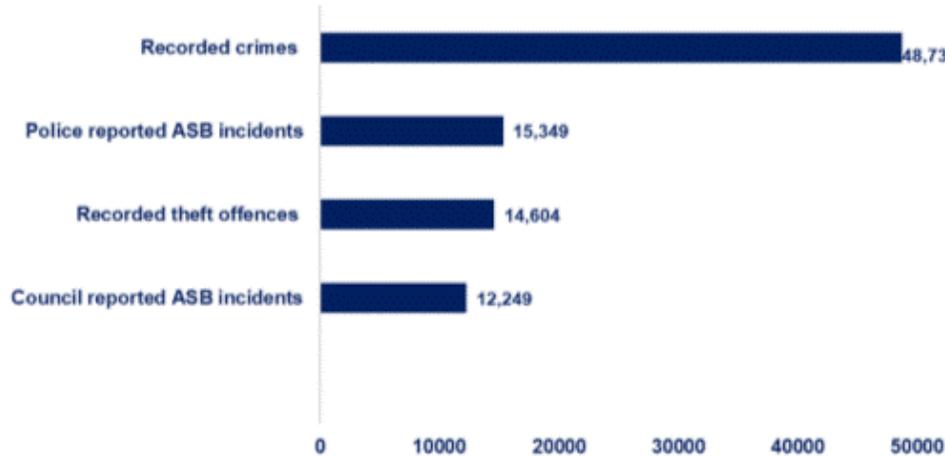
- 15 The next section provides a summary of key data messages for the Altogether Safer priority theme. The format of the Altogether theme provides a snap shot overview aimed to ensure that key performance messages are easy to identify<sup>1</sup>. The Altogether theme is supplemented by information and data relating to the complete indicator set, provided at Appendix 3.

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<sup>1</sup> Images designed by Freepik from Flaticon

# Altogether Safer

## Crime and anti-social behaviour (ASB) (Apr 2017 - Mar 2018)



- 12.4% reduction in police reported and 16.5% reduction in council reported anti-social behaviour incidents since same period last year
- 119 First Time Entrants to the Youth Justice System, less than the annual target of 250 and a decrease from Q4 last year
- Recorded crime has increased by 34% compared to the same period in 2016/17.
- The increase in crime (including theft) is partially due to changes in recording practices but there are also real crime increases. The reduction in officer numbers has also impacted.
- Recorded theft offences have increased by 16.% compared to the same period in 2016/17.
- 43.8% proven re-offending rate by young people (within 12 months), higher than England but lower than North East
- 54.4% (Jan- Dec 2017) People's perceptions of police and council dealing with concerns of ASB and crime. Similar to most similar group average of 55.3%

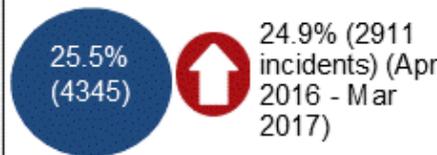
## Reducing misuse of drugs and alcohol

### Successful completions for alcohol and drugs - Oct 2016 - Sep 2017 (with representations up to Mar 2018)

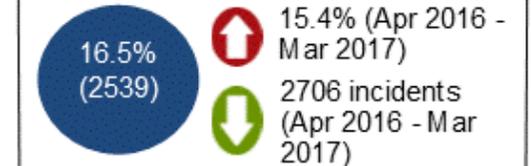
	Successful completions	England	Target
Alcohol	31.9% (376 people)	38.6%	38.4%
Opiates	6.4% (97 people)	6.6%	7.8%
Non-opiates	30.1% (225 people)	36.6%	44.2%

Alcohol seizures - Police recorded **944** between Apr 2017 and Mar 2018, reducing 30.7% since last year. 588 (62%) under 18.

### % of violent crime that is alcohol related Apr 2017 - Mar 2018



### % Police reported A SB incidents - alcohol related Apr 2017 - Mar 2018



## Tackling abuse of vulnerable people

Maintained Level 3 on our building resilience to terrorism self assessment score.

**177** child sexual exploitation referrals between Apr 2017 - Mar 2018. Higher than the 155 reported in the same period last year.



## Safe environment - Road Safety

Period	Total KSI	Children	Fatalities
Comparison	+13%*	+6%	-14%
Jan - Dec 2017	204	19	18
Jan - Dec 2016	180	18	21

\* this is maybe due to changes in the recording system

## **Recommendations and reasons**

- 16 That the Safer and Stronger Communities Overview and Scrutiny Committee receive the report and consider any performance issues arising therewith.

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Appendix 1: Implications

Appendix 2: Report Key

Appendix 3: Summary of key performance indicators

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## Appendix 1: Implications

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**Finance** - Latest performance information is being used to inform corporate, service and financial planning.

**Staffing** - Performance against a number of relevant corporate health Performance Indicators (PIs) has been included to monitor staffing issues.

**Risk** - Reporting of significant risks and their interaction with performance is integrated into the quarterly monitoring report.

**Equality and Diversity / Public Sector Equality Duty** - Corporate health PIs are monitored as part of the performance monitoring process.

**Accommodation** - Not applicable

**Crime and Disorder** - A number of PIs and key actions relating to crime and disorder are continually monitored in partnership with Durham Constabulary.

**Human Rights** - Not applicable

**Consultation** - Not applicable

**Procurement** - Not applicable

**Disability Issues** - Employees with a disability are monitored as part of the performance monitoring process.

**Legal Implications** - Not applicable

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## Appendix 2: Report key

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### Performance Indicators:

#### Direction of travel/benchmarking

Same or better than comparable period/comparator group

**GREEN**

Worse than comparable period / comparator group (within 2% tolerance)

**AMBER**

Worse than comparable period / comparator group (greater than 2%)

**RED**

#### Performance against target

Meeting/Exceeding target

Getting there - performance approaching target (within 2%)

Performance >2% behind target

- ✓ Performance is good or better than comparable period/benchmark
- ✗ Performance is poor or worse than comparable period/benchmark
- ↔ Performance has remained static or is in line with comparable period/benchmark

### National Benchmarking

We compare our performance to all English authorities. The number of authorities varies according to the performance indicator and functions of councils, for example educational attainment is compared to county and unitary councils however waste disposal is compared to district and unitary councils.

### North East Benchmarking

The North East figure is the average performance from the authorities within the North East region, i.e. County Durham, Darlington, Gateshead, Hartlepool, Middlesbrough, Newcastle upon Tyne, North Tyneside, Northumberland, Redcar and Cleveland, Stockton-On-Tees, South Tyneside, Sunderland. The number of authorities also varies according to the performance indicator and functions of councils.

### Nearest Neighbour Benchmarking:

The nearest neighbour model was developed by the Chartered Institute of Public Finance and Accountancy (CIPFA), one of the professional accountancy bodies in the UK. CIPFA has produced a list of 15 local authorities which Durham is statistically close to when you look at a number of characteristics. The 15 authorities that are in the nearest statistical neighbours group for Durham using the CIPFA model are: Barnsley, Wakefield, Doncaster, Rotherham, Wigan, Kirklees, St Helens, Calderdale, Dudley, Northumberland, Tameside, Sheffield, Gateshead, Stockton-On-Tees and Stoke-on-Trent.

We also use other neighbour groups to compare our performance. More detail of these can be requested from the Corporate Planning and Performance Team at [performance@durham.gov.uk](mailto:performance@durham.gov.uk).

## Appendix 3: Summary of Key Performance Indicators

Table 1: Key Target and Tracker Indicators

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure	Performance compared to *North East figure **Nearest statistical neighbour figure	Period covered		
<b>Altogether Safer</b>												
<b>1. How effective are we at tackling crime and disorder?</b>												
84	CYPS 35	First time entrants to the youth justice system aged 10 to 17 (per 100,000 population of 10 to 17 year olds) [2]	277	Apr 2017 - Mar 2018	582	382	GREEN	357	Not comparable	413**	Not comparable	2015/16
85	AHS2 4	Overall crime rate (per 1,000 population) [2]	93.7	Apr 2017 - Mar 2018	Tracker	70.4	RED	76.19	RED	77.42**	RED	Apr 2017 - Feb 2018
86	AHS2 5	Rate of theft offences (per 1,000 population) [2]	28.1	Apr 2017 - Mar 2018	Tracker	24.2	RED	31.53	Not comparable	29.88**	Not comparable	Apr 2017 - Feb 2018
87	AHS2 6	Proportion of all offenders (adults and young people) who re-offend in a 12 month period	32.4	Jul 2015 - Jun 2016	Tracker	0.0	RED	29.5	Not comparable	35.9*	Not comparable	Apr 2015 - Mar 2016

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure		Performance compared to *North East figure **Nearest statistical neighbour figure		Period covered	
88	CYPS 36	Proven re-offending by young people (who offend) in a 12 month period (%)	43.8	Jul 2015 - Jun 2016	Tracker	0.0	RED	41.5	RED	47.6*	GREEN	Jul 2015 - Jun 2016	
<b>2. How effective are at tackling Anti-Social Behaviour?</b>													
89	AHS2 7	Dealing with concerns of ASB and crime issues by the local council and police [1] [2] [3]	54.4	Jan - Dec 2017	Tracker	62.9	RED			55.3**	AMBER	Jan - Dec 2017	
90	AHS2 8a	Number of police reported incidents of anti-social behaviour [2]	15,349	Apr 2017 - Mar 2018	Tracker	17,515	GREEN						
91	AHS2 8b	Number of council reported incidents of anti-social behaviour	12,249	Apr 2017 - Mar 2018	Tracker	14,668	GREEN						
<b>3. How well do we reduce misuse of drugs and alcohol?</b>													
92	AHS3 1	Percentage of successful completions of those in alcohol treatment	31.9	Oct 2016 - Sep 2017 with reps to Mar 2018		38.4	28.6	GREEN	38.6	RED	30.8*	GREEN	Oct 2016 - Sep 2017 with reps to Mar 2018

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure		Performance compared to *North East figure **Nearest statistical neighbour figure		Period covered
93	AHS3 2	Percentage of successful completions of those in drug treatment - opiates	6.4	Oct 2016 - Sep 2017 with reps to Mar 2018	7.8	6.2	GREEN	6.6	GREEN	5.2*	GREEN	Oct 2016 - Sep 2017 with reps to Mar 2018
94	AHS3 3	Percentage of successful completions of those in drug treatment - non-opiates	30.1	Oct 2016 - Sep 2017 with reps to Mar 2018	44.2	26.9	GREEN	36.6	RED	27.4*	GREEN	Oct 2016 - Sep 2017 with reps to Mar 2018
95	AHS2 9	Percentage of anti-social behaviour incidents that are alcohol related	16.5	Apr 2017 - Mar 2018	Tracker	15.4	RED					
96	AHS3 4a	Percentage of secondary school pupils who drink alcohol (Most Weekends / Every weekend / Every Day)	13.0	2017 survey (snapshot Jan - Apr 2017)	Tracker	13.3	GREEN					

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure		Performance compared to *North East figure **Nearest statistical neighbour figure	Period covered
97	AHS3 4b	Percentage of Secondary School pupils who have taken any illegal drugs, including cannabis or NPS (formerly known as legal highs)	5.9	2017 survey (snapshot Jan - Apr 2017)	Tracker	New indicator	NA				
98	AHS3 0	Percentage of violent crime that is alcohol related	25.5	Apr 2017 - Mar 2018	Tracker	24.9	RED				
99	AHS3 6	Alcohol seizures	944	Apr 2017 - Mar 2018	Tracker	1362	NA				

#### 4. How well do we tackle abuse of vulnerable people, including domestic abuse, child sexual exploitation and radicalisation?

100	AHS3 5	Building resilience to terrorism (self assessment). Scored on level 1 (low) to 5 (high)	3	2017/18	Tracker	3	GREEN				
101	CYPS 34	Number of child sexual exploitation referrals [2]	177	Apr 2017 - Mar 2018	Tracker	155	NA				

#### 5. How do we keep our environment safe, including roads and waterways?

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure		Performance compared to *North East figure **Nearest statistical neighbour figure	Period covered
102	REDP I44	Number of people killed or seriously injured in road traffic accidents	204	Jan - Dec 2017	Tracker	180	RED				
		Number of fatalities	18			21				NA	
		Number of seriously injured	186			159				NA	
103	REDP I45	Number of children killed or seriously injured in road traffic accidents	19	Jan - Dec 2017	Tracker	18	RED				
		Number of fatalities	0			0				NA	
		Number of seriously injured	19			18				NA	

[\[1\] Previous period data amended /refreshed](#)

[\[2\] Data 12 months earlier amended/refreshed](#)

[\[3\] A confidence interval applies to the survey results](#)

**Table 2: Other additional relevant indicators**

Ref	PI ref	Description	Latest data	Period covered	Period target	Data 12 months earlier	Performance compared to 12 months earlier	Performance compared to National figure	Performance compared to *North East figure **Nearest statistical neighbour figure	Period covered		
<b>Altogether Better for Children and Young People</b>												
<b>1. Are children, young people and families in receipt of Early Help services appropriately supported?</b>												
35	AHS3	Alcohol specific hospital admissions for under 18's (rate per 100,000)	67.5	2013/14 - 2015/16	Tracker	72.8	GREEN	37.4	RED	66.9*	AMBER	2013/14 - 2015/16
36	AHS4	Young people aged 10-24 admitted to hospital as a result of self-harm	489.4	2011/12 - 2013/14	Tracker	504.8	GREEN	367.3	RED	532.2*	GREEN	England - 2011/12 - 2013/14 NE - 2010/11 - 2012/13
<b>Altogether Healthier</b>												
<b>1. Are our services improving the health of our residents?</b>												
70	AHS1 1	Suicide rate (deaths from suicide and injury of undetermined intent) per 100,000 population	12.6	2014 - 2016	Tracker	15.7	GREEN	9.9	RED	11.6*	RED	2014 - 2016
<b>2. Are people needing adult social care supported to live safe, healthy and independent lives?</b>												
78	AHS1 6	Percentage of individuals who achieved their desired outcomes from the adult safeguarding process	96.2	Apr 2017 - Mar 2018	Tracker	95.6	GREEN					

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## Safer and Stronger Communities Overview and Scrutiny Committee



25 June 2018

### Review of the Committee's Work Programme 2018-19

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## Report of Lorraine O'Donnell, Director of Transformation and Partnerships

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### Purpose of the Report

1. To provide for Members consideration an updated work programme for the Safer and Stronger Communities Overview and Scrutiny Committee for 2018 - 19.

### Background

2. At its meeting on 27<sup>th</sup> March 2018, the Committee considered the actions identified within the Council Plan 2016 – 2019 for the Altogether Safer priority theme and agreed to refresh its work programme to include a number of these actions. In addition topics have also been identified that are in line the Council Plan, Cabinet's Forward Plan of decisions, Sustainable Community Strategy and Safe Durham Partnership (SDP) Plan.

### Detail

3. In accordance with this decision, a work programme for 2018 – 2019 has been prepared and attached in Appendix 2. It is to note that the work programme is flexible to enable additional items to be accommodated throughout the year.
4. In considering its work programme, Members are asked to identify a topic for review activity to be undertaken.
5. With regard to future review activity, at its meeting in March, Members considered the Quarter 3 performance report and requested to look in further detail to the number of people killed or seriously injured in road traffic collisions. This suggestion has been explored further with the Council's Strategic Traffic Manager and Road Safety Manager and scrutiny activity could commence with information of the total number of recorded people killed or seriously injured and then focus activity on partnership approaches with specific age groups by the Road Safety Reduction Partnership.

6. In addition, at its meeting in March, Members also requested further detail on the increase in recorded crime within the context of changes to recording practices and impact on confidence. Post meeting a suggestion was also made with regard to the impact of austerity and the increase in recorded crime. These areas have been explored with Durham Constabulary and a suggested approach is to hold a seminar style session in September to provide the Committee with an overview and further detail on recording practices, increase in recorded crime and levels of demand within times of austerity.
7. A request has also been made to undertake a joint review with members of Children and Young People's Overview and Scrutiny Committee on the impact of children's residential care homes. The review group would consist of 10 Members from either the Council's Children and Young People's and Safer and Stronger Communities Overview and Scrutiny Committees.
8. There is capacity within the work programme to accommodate these areas and it is therefore suggested to undertake review activity on 'Road Safety KSIs', to hold a seminar on 'Recorded crime' and undertake joint review activity with Children & Young People's Overview and Scrutiny Committee on 'Children's Residential Care Homes'. In addition, if there are any further review topic areas suggested by Members at the Committee's meeting these can be explored further with service professionals for consideration for future review activity.

### **Recommendation**

9. Members of the Committee are asked to:
  - (i) Agree the work programme within Appendix 2.
  - (ii) Agree to undertake review activity on Road Safety KSIs.
  - (iii) Agree for arrangements to be made for a seminar on recorded crime.
  - (iv) Agree to undertake joint review activity with Children & Young People's Overview and Scrutiny Committee on 'Children's Residential Care Homes'

### **Background Papers**

'Council Plan 2016-2019- Refresh of the Work Programme' – Safer and Stronger Communities Overview and Scrutiny Committee Meeting held on 27<sup>th</sup> March 2018.

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## **Appendix 1: Implications**

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**Finance – None**

**Staffing – None**

**Risk - None**

**Equality and Diversity / Public Sector Equality Duty – None**

**Accommodation - None**

**Crime and Disorder –** The Committee’s Work Programme is to provide challenge and contribute to the Altogether Safer element of the Council Plan 2016 -2019.

**Human Rights – None**

**Consultation – None**

**Procurement – None**

**Disability Issues – None**

**Legal Implications – None**

## OVERVIEW AND SCRUTINY WORK PROGRAMME 2018 - 2019

<p><b>OVERVIEW AND SCRUTINY WORK PROGRAMME 2018 - 2019</b></p> <p><b>Safer and Stronger Communities OSC</b></p> <p><b>Lead Officer:</b> Tom Gorman</p> <p><b>Overview and Scrutiny Officer:</b> Jonathan Slee</p> <p><b>Safe Durham Partnership contact:</b> Andrea Petty</p>	<p><b>Note:</b></p> <p><b>O/S Review</b> - A <b>systematic</b> 6 monthly review of progress against recommendations/Action Plan</p> <p><b>Scrutiny/Working Group</b> – In depth Review</p> <p><b>Overview/progress</b> – information on an issue; opportunity to comment, shape, influence, progress with a scrutiny review</p> <p><b>Performance</b> – ongoing monitoring (quarterly) performance reports/budgets</p>
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	Date of O/S Review	Start Date	End Date	Who	Outcome	Comment
<b>O/S Review</b>						
Alcohol and the Demand on Emergency Services	Jan 2016	January 2016	Oct 2016	SDP Alcohol Harm Reduction Group	To follow up on recommendations following the Committee's review	Review report presented to Cabinet, December 2016 & SDP Board January 2017  Progress on implementation of recommendations presented to SSC OSC June 2017
Home Safety – Safe and Wellbeing Visits	2016/17	September 2016	March 2017	County Durham & Darlington Fire & Rescue	To follow up on recommendations following the Committee's review.	Review report presented to Cabinet, March 2017 & SDP Board March 2017

	Date of O/S Review	Start Date	End Date	Who	Outcome	Comment
				Service DCC Public Health		Progress on implementation of recommendations presented to SSC OSC October 2017
Arson and deliberate fires in the East Durham area	2017/18	October 2017	January 2018	County Durham & Darlington Fire & Rescue Service	To follow up on recommendations following the Committee's review.	Report presented to Safe Durham Partnership Board in January 2018.
Cybercrime	2017/18	September 2017		Safe Durham Partnership Cybercrime Group	To follow up on recommendations following the Committee's review.	Report presented to Cabinet in May 2018 and scheduled for July SDP Board
<b>Scrutiny/Working Group</b>						
TBC						Topic area to be agreed at the Committee's meeting in June 2018.
<b>Overview/Progress</b>						
Water Safety		June 2018		Kevin Lough	To receive a presentation on the Safe Durham Partnership's approach to Water Safety.	Presentation will build upon on reports on presentations at the OSC meetings in September 2015, March 2016 and June 2017
Anti-Social Behaviour Mapping		June 2018		Ian Hoult	To consider and comment on a presentation on SDP's approach to	

	Date of O/S Review	Start Date	End Date	Who	Outcome	Comment
					mapping of partnership data to support LMAPS within County Durham	
ERASE (Joint meeting with CYP OSC)		July 2018		Lisa Wood	To appraise the Committees on progress and developments of the ERASE team. Provide response to Cabinet portfolios.	Report and presentation to build upon joint meeting of both Committee's held in July 2016.
Domestic Abuse & Sexual Violence Strategy  (DASVEG Plan on a page & Operation Encompass)		July 2018		Tammy Ross	Consider a report on progress the DASVEG Plan on Page. This report will also enable Members to comment on the plan and receive a presentation on Operation Encompass.	Key action within the SDP Plan and is cross cutting with activity within CYP OSC work programme.
Hate Crime		September 2018		Jon Carling	To consider a report of the Hate Crime Action Group to reduce the impact of hate crime.	Identified within the Safe Durham Partnership Plan and contributes to the objective 'Protect vulnerable people from harm'.
Organised Crime		TBC		SDP Lead	To comment on an overview presentation outlining approach to organised crime within County Durham.	
Road Casualty Reduction Forum		November 2018		Dave Wafer	To receive information providing an overview of work undertaken and	Identified within the Safe Durham Partnership plan and Council Plan.

	Date of O/S Review	Start Date	End Date	Who	Outcome	Comment
					campaign for 2018/19	
Draft Safe Durham Partnership Plan		January 2019		Andrea Petty	To consult with O&S on reviewed priorities and draft Safe Durham Partnership Plan	
County Durham Youth Offending Service – Youth Justice Plan		January 2019		Dave Summers	To receive and consider information on activity to deliver the Youth Justice Plan.	Identified within the Council Plan
Substance Misuse Services		January 2019		Jane Sunter	To consider progress on delivery of substance misuse services within County Durham	Update report request by committee following presentation from Public Health and new service provider in March 2018.
Consumer Protection – enforcement activity		February 2019		Owen Cleugh	Report on intelligence led enforcement activity in relation to reduce door step crime, rogue traders and supply of illicit, counterfeit and age restricted products.	
Reducing Re-offending strategy		February 2019		Re-offending lead	To consider a report on delivery of the reducing re-offending strategy and activity of the thematic group.	Identified as a key area within the Safe Durham Partnership Plan
Community and Organisational Resilience for emergency preparedness and recovery		February 2019		CCU	To receive and comment on a report from Civil Contingencies Unit regarding activity planned	Identified as a key area within the Council Plan

	Date of O/S Review	Start Date	End Date	Who	Outcome	Comment
					or undertaken with regard to Community and Organisational Resilience for emergency preparedness and recovery	
Counter Terrorism and Security Act 2015		TBC		Safe Durham Partnership Lead	To consider a report on progress of the Altogether Safer priority, 'Counter Terrorism and Prevention of Violent Extremism' and the implications of the Counter Terrorism and Security Act 2015.	Report builds upon presentation at March 2015, June 2016 and September SSC OSC meetings and identified within the SDP Plan
Cybercrime		March 2019		Safe Durham Partnership Safer Cyber Group	To receive a presentation providing an overview of work undertaken in 2018/19 and to provide committee with an update on how the cybercrime review activity carried out in 2017-18 has influenced this work.	

	Date of O/S Review	Start Date	End Date	Who	Outcome	Comment
<b>Performance 2017/18</b> Quarter 4		June 2018		Tom Gorman	Members are to consider quarterly reports detailing performance against indicators within the Council's Altogether Safer theme. Members may wish to comment both on areas of good performance and areas that are below target.	The report is to also provide an opportunity to identify topics within the Committee's work programme and have been key factors to undertake review activity.
<b>Performance 2016/17</b> Quarter 1		September 2018				
Quarter 2		January 2019				
Quarter 3		March 2019				
Quarter 4		TBC				

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